



Universal Technical Institute, Inc.

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To Whom It May Concern:

John Bowler of Paragon Consulting has worked in a consulting capacity, supporting our legacy AS/400 applications, since October 1999. In the time that John has been working with us, he has proved to be a superior AS/400 resource. He has consistently demonstrated both his technical expertise and his ability to understand and implement business logic in AS/400 programs.

Originally, we engaged John in order to complete specific narrowly defined projects and anticipated a three (3) month contract. Upon his arrival John quickly completed the previously defined projects and began working on larger, more complex projects. As a technical school, the most complicated and important area that we support is financial aid processing. John began to get involved with financial aid projects and quickly became an expert on financial aid processing. He was critical to the successful implementation of two financial aid projects: 1) the implementation of federally required PELL data processing and 2) automating of financial aid loan processing.

In addition to solid project development and implementation skills, John has utilized his impressive interpersonal skills to develop excellent working relationships with all the users that he has had contact with.

I would highly recommend John or any other consultant associated with him, for any position that may be available within your organization. In the event that we would require additional contract consulting, we would not hesitate to work with John or his company again. It has been truly an excellent experience.

If you have any questions or would require any additional information, please feel free to contact me at (602) 216-7653.

Sincerely,

James Neitzel
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